

AGENT REWARDS OVERVIEW

Once you have set-up an account at www.trackmylasvegasbookings.com and login, you will see your REWARDS DASHBOARD.

- **ADD BOOKING:**

Submit a booking for a Las Vegas/Clark County, NV hotel with an overnight stay. It can be booked with any tour operator, any 3rd party or direct.

ADD BOOKING-CONFIRMATION IMAGE - When you report a booking, you should try to upload a screen shoot or photo of the confirmation booking. Take a photo with your phone or take a screen shot of the confirmation on your computer or picture of a printed copy. It doesn't need to be perfect, just legible. By submitting a confirmation image of the booking you will expedite the approval process for the Lead Reward within days! *Some hotels may require an image to validate pending points.*

- **PENDING BOOKINGS / PENDING POINTS:**

Bookings entered are in PENDING status until after check-out and the hotel booked has validated the booking. Once validated, the booking moves to CONFIRMED BOOKING status and reward points are added to your Program account.

- **CONFIRMED BOOKINGS / AVAILABLE POINTS:**

Travel Agents enrolled in the Program will accrue 100 Points in his/her Program account for every room night booked in selected Las Vegas hotels and validated by the hotel at which the booking was made.

Points earned on CONFIRMED BOOKINGS are displayed in AVAILABLE POINTS after check-out for redemption of Rewards.

Points accrued in the Agent's Program account may be redeemed in the REWARDS section for Hotel Room Nights, Show Tickets or Activities provided by select Merchants.

- **REJECTED BOOKING:**

If your reported booking is rejected, you will get an email notice. Rejected bookings are found on your dashboard in the "REJECTED BOOKINGS" section. Click the "NOTE" icon on the left to see the reason. You have 2x chances to correct a rejected booking and resubmit so please try to resubmit your booking accurately.

- **CONFIRMED / REJECTED EMAIL ALERT:**

You will receive a weekly email notice on Monday at 7am EST summarizing any Confirmed or Rejected bookings in the past 7 days.

- **QUESTIONS:** If you have any questions please email us at vegasrewards@lvcva.com

AGENT REWARDS TERMS AND CONDITIONS

- Participation in the Rewards program is open to all U.S. and Canadian travel agencies and agents operating under a current and legitimate ARC/IATA, CLIA, or TRUE number. Participants employed by a Call Center may not earn or redeem points toward Rewards catalog items.
- Winners must be at least 18 years of age and legal residents of the U.S. or Canada.
- Winning agents are responsible for all federal, state and local taxes on any awards received. Enrollment is required and is the sole responsibility of participating agents.
- Agencies may not combine bookings of multiple agents into an individual agent account
- At the time of redemption, Agent must be an employee working for the booking agency listed on their profile.
- The administrator reserves the right at any time at their absolute discretion to refuse or revoke membership in the program for any reason.
- It is the sole responsibility of participating agents to submit and confirm receipt of program bookings.
- Points accrued in the Agent's account may be converted into Rewards provided all bookings are validated (which means active or consumed booking, with accurate arrival and departure information)

Points associated with each booking prior to 24 months to current date will expire if unused.

Responsibilities:

- All parties involved in the rewards program including consortia, marketing allies and technology providers are not responsible for lost, late, misdirected or incomplete entries, interrupted or unavailable network, server or other connections or miscommunications.
- All rules and policies past, present and future are set forth and disseminated at the sole discretion administrator.
- Void where prohibited or restricted by law.
- Other conditions may apply.
- Participants agree to the above terms and conditions and accept the decisions of the administrator as final.
- Any persons providing false information forfeit all awards and prizes associated with program, and may risk prosecution under applicable law.
- All bookings subject to verification.
- Rules are subject to change without notice.
- Lost, stolen or expired Rewards and travel certificates will not be replaced.

By participating in this promotion participants opt in to receive communication from the Las Vegas Convention and Visitors Authority (“LVCVA”) and its affiliated partners. Participants agree to the potential of being recognized as winners in any and all travel related media.

Accrual of Rewards points in the Program:

- Each Retail Travel Agent enrolled in the Program will accrue 100 Points in his/her Program account for every room night booked in Las Vegas and validated by the hotel at which the booking was made.
- Eligible bookings must have been made after program start date of July 1, 2017 and must have completed their stay to earn points.
- Eligible bookings must include hotel accommodations bundled with air or land only in Clark County, Nevada.
- The Agent will not accrue Points in his/her account for invalid bookings.
- Bookings with a departure date of more than 2 years in the past will not be counted towards points. These bookings are considered ‘Expired’
- Points accrued in any Program account do not constitute property of the Agent and are not transferable by operation of law or otherwise to any person or entity and cannot be transferred to any other Program account.
- Invalid Bookings will reduce the Points accrued in the Agent’s Program account.
- Points accrued in the Program account have no cash or monetary value.
- From time to time, the Las Vegas Convention and Visitors Authority will offer enrollees the opportunity to accrue extra Points for activities in connection with offers and marketing initiatives performed with participating hotel and allied partners and/or events of the LVCVA. Such offers will be subject to these Agent Rewards Program Terms and Conditions and may require a specific booking window and travel window to qualify.

Redemption for Rewards:

- Points accrued in the Agent’s Program account may be redeemed for LVCVA Merchandise, Hotel Room Nights, Show Tickets, Activities provided by select Merchants.
- Some restrictions including restrictions on the availability of hotel rooms, show tickets or activity reservations may apply. For details of restrictions please contact the participating Merchant directly.
- A maximum of Two (2) of each item under the Accommodation, Show, or Tour category may be redeemed per agent within a Twelve (12) month time period, unless otherwise noted.
- A maximum of Two (2) of each item under the Merchandise category may be redeemed per agent within a Six (6) month time period, unless otherwise noted.

- All Rewards are subject to availability. Certain rewards are available only during the time periods described in the Program communications. Certain restrictions apply to Rewards. Terms and conditions of each Reward are set forth in Program communications, vis a vis Online Catalog. Merchants participating in the Program and specific rewards are subject to change. Some Rewards have limited availability. Agents are subject to and must comply with the terms and conditions set forth. For details of restrictions please contact the participating Merchant directly.
- Redeemed Rewards are not refundable, exchangeable, replaceable, redeemable, or transferable for cash, credit for other Rewards or Points under any circumstances.
- By redeeming Rewards, the Agent releases the LVCVA (parent, subsidiaries, affiliates) from any and all liability regarding the redemption or use of Rewards, or other participation in the Program.
- Rewards must be redeemed in accordance with Program communications. LVCVA and participating merchants are not responsible for replacing lost, stolen, expired or mutilated certificates, tickets or merchandise.
- LVCVA reserves the right to modify or cancel any Reward at any time and for any reason.
- Travel or accommodation arrangements made in connection with any Reward will be the sole responsibility of the Agent.
- Any additional travel or accommodation arrangements made in connection with any Reward will be the sole responsibility of the Agent.
- Requests for Travel Rewards must be made 30 days prior to travel/use.
- Travel Rewards are non-transferable. Redeeming Agent must present valid ID upon arrival to hotel, show or activity.
- Merchandise requests will be fulfilled within 14 working days from date of order.
- Hotel Requests will be fulfilled by the hotel directly. A maximum # of nights may be redeemed per Merchant (see reward description for details).
- Show Ticket requests will be fulfilled by the Box Office directly. A maximum # of tickets may be redeemed per Merchant (see reward description for details).
- Activity Requests will be fulfilled by the Operator directly. A maximum # of activities may be redeemed per Merchant (see reward description for details).
- Hotel, Show and Activity Rewards may be issued in the form of a gift certificate, valid for one year from the date of issue.
- **Requested dates are not a guarantee of availability of the reward by the merchant.**

Program Account:

- Points accrued in the Agent's Program account may be redeemed for a Reward provided the Agent's enrolled Account is in good standing and not cancelled or terminated by LVCVA or the Agent (except as provided below) at time of the conversion or redemption request. If any Account is not in good standing, the Agent's enrollment in the Program may be cancelled or Points accrued in the Program may be forfeited. Agent enrollment in the Program may also be cancelled or Points accrued in the Program account

forfeited if the Agent has at any time failed to adhere to the Agent Agreement.

- If an Agent cancels their Account all Points accrued in the Agent's Program account and not redeemed at the date of cancellation will be forfeited, unless otherwise agreed at the time of such cancellation.
- Once validated Points in an Agent's account have been expired, the Points cannot be reinstated back into the Agent's account.

General:

- LVCVA reserves the right to terminate the Program at any time. LVCVA also reserves the right to change the Program terms and conditions at any time including but not limited to conversion rates for room nights into Agent Rewards Points or Points required for issuance of Reward.
- The request for redemption of Points must be made by the Agent.
- Fraud or abuse relating to the accrual of Points in the Program may result in forfeiture of accrued Points as well as cancellation of an Agent's Program account.
- LVCVA's failure to enforce a particular Term or Condition does not constitute a waiver of that Term or Condition by LVCVA.
- All questions or disputes regarding eligibility for the Program or the eligibility of Points for accrual will be resolved by LVCVA in its sole discretion.
- The determination of tax liability arising out of the accrual of Points in the Program, shall be the sole responsibility of the Agent. Agents should refer to their tax advisor to resolve any queries.
- In the event that a participating hotel or other merchant intends to terminate its participation in the Program, LVCVA may limit the number of Points converted into Rewards offered by that hotel or other merchant prior to termination.
- In accordance with the LVCVA Agent Agreement, LVCVA may, at any time disclose information about an Agent's Program account to our partners/suppliers and to organizations who administer and service your Program account and manage any benefits in which you are enrolled.

“LEARN AND EARN” TERMS & CONDITIONS

The Learn and Earn program is not a sweepstakes; it is a rewards program based upon the following criteria:

MONTHLY PRIZE DRAWING:

One drawing entry per booking entry. Monthly Prizes will be drawn randomly. Participation is strictly limited to enrolled travel agents who meet all criteria.

Winners will be chosen randomly. Monthly winners will be eligible to win in more than one month, but not more than once per month. Once Grand Prize has been accepted changes will not be allowed. Gift Items selected will be at the discretion of the Las Vegas Convention and Visitors Authority. The LVCVA reserves the right to substitute prizes with another of equal value.

- **Grand Prize:** Luxury Gift Item from the Las Vegas Convention and Visitors Authority (\$400 [\[LP1\]](#)Value)[\[KM2\]](#)
- **1st Prize:** Luxury Gift Item from the Las Vegas Convention and Visitors Authority (\$250 value)
- **2nd Prize:** Gift Item from the Las Vegas Convention and Visitors Authority (\$150 value)
- **3rd Prize:** Gift Item from the Las Vegas Convention and Visitors Authority (\$75 value)

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Booking / Travel Windows / Award Dates

Booking Window	Travel Window	Award Date
Jun 1, 2017 – Jul 31, 2019	Jun 1-Jul 31, 2019	Aug 1, 2019
Aug 1, 2017 – Aug 31, 2019	Jul 1 – Aug 31, 2019	Sep 1, 2019
Sep 1, 2017 – Sep 30, 2019	Aug 1-Sep 30, 2019	Oct 1, 2019
Oct 1, 2017 – Oct 31, 2019	Sep 1-Oct 31, 2019	Nov 1, 2019
Nov 1, 2017 – Nov 30, 2019	Oct 1-Nov 30, 2019	Dec 1, 2019
Dec 1, 2017 – Dec 31, 2019	Nov 1-Dec 31, 2019	Jan 1, 2020
Jan 1, 2018 – Jan 31, 2020	Dec 1, 2018 - Jan 31, 2020	Feb 1, 2020

Feb 1, 2018 – Feb 29, 2020	Jan 1 - Feb 29, 2020	Mar 1, 2020
Mar 1, 2018 – Mar 31, 2020	Feb 1-Mar 31, 2020	Apr 1, 2020
Apr 1, 2018 – Apr30, 2020	Mar 1-Apr 30, 2020	May 1, 2020
May 1, 2018 – May 31, 2020	Apr 1-May 31, 2020	Jun 1, 2020
Jun 1, 2018 – Jun 30, 2020	May 1-Jun 30, 2020	Jul 1, 2020

Award Levels

Administrator will fulfill all prizes using above stated selection criteria. Selected participants will be notified via Email and/or Telephone.

Participation

Participation in the Learn and Earn rewards program is open to all U.S. and Canadian travel agencies and agents operating under a current and legitimate ARC/IATA, CLIA, or TRUE number. Winners must be at least 18 years of age and legal residents of the U.S. or Canada. Winning agents are responsible for all federal, state and local taxes on any awards received. Enrollment is required and is the sole responsibility of participating agents. Agencies may not combine bookings of multiple agents into an individual agent account. At the time of entry, Agent must be an employee working for the booking agency associated with the winning entry. The administrator reserves the right at any time at their absolute discretion to refuse or revoke membership in the program for any reason. It is the sole responsibility of participating agents to submit and confirm receipt of program bookings

Responsibility

All parties involved in the rewards program including consortia, marketing allies and technology providers are not responsible for lost, late, misdirected or incomplete entries, interrupted or unavailable network, server or other connections or miscommunications. All rules and policies past, present and future are set forth and disseminated at the sole discretion administrator. Void where prohibited or restricted by law. Other conditions may apply. Participants agree to the above terms and conditions and accept the decisions of the administrator as final. Any persons providing false information forfeit all awards and prizes associated with program, and may risk prosecution under applicable law. All bookings subject to verification. Rules are subject to change without notice. Lost, stolen or expired debit cards and travel certificates will not be replaced.

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